



# e-privacy 2012

**Privacy + Trasparenza = Libertà**  
**La riscoperta dei diritti civili nell'era digitale**

*“Monitoraggio collaborativo e democrazia elettronica attraverso l'utilizzo delle tecnologie da parte dei cittadini tra esigenze di privacy e necessità di trasparenza”*

**Dott. Alessandro Rodolfi**

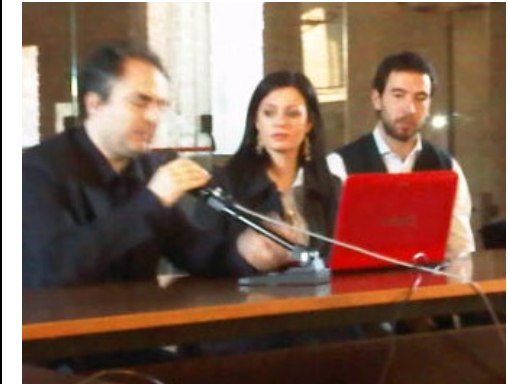
Università degli Studi di Milano

21 Giugno 2012



# Monitoraggio collaborativo e democratizzazione dell'informazione di fonte pubblica

Milano, 30 marzo 2012



## Attivisti digitali per la trasparenza

- La diffusione di telefoni cellulari e connessioni wireless ha favorito la nascita di una forma di attivismo digitale che utilizza web e telefonia mobile per raccogliere e diffondere informazioni
- Esso combina trasparenza e tecnologie come armi per il controllo del settore pubblico e a fini di resistenza elettronica

1) dati di fonte pubblica

A) solo dati di fonte pubblica

B) monitoraggio collaborativo a integrazione dei dati pubblici

2) dati a titolo originario

C) solo monitoraggio collaborativo degli utenti

D) dati pubblici a integrazione del monitoraggio collaborativo

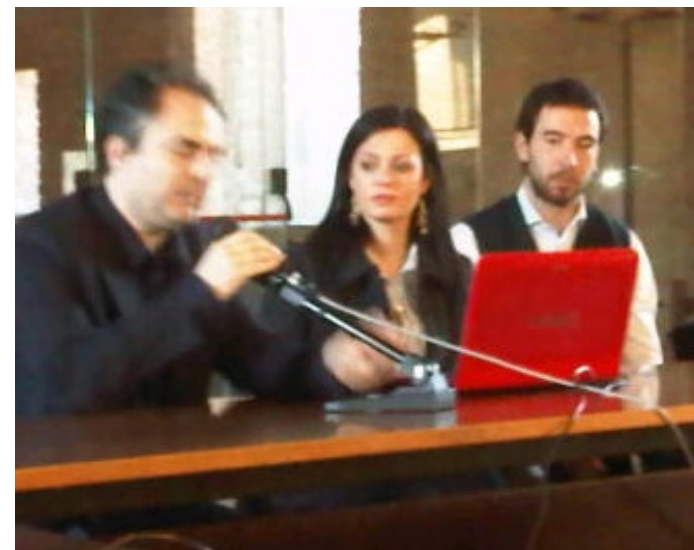
# Progetti di monitoraggio collaborativo

## ➔ Fine generale

- Democratizzazione dell'informazione
- Sensibilizzazione dei cittadini sulle politiche di governo
- Strumento di pressione contro politiche opache e corrotte
- Rafforzamento del senso civico e dell'inclusione sociale

## ➔ Obiettivi

- Combattere la corruzione pubblica
- Difendere diritti e libertà fondamentali
- Promuovere la solidarietà sociale
- Portare allo scoperto brogli elettorali, reati e cattiva gestione delle risorse pubbliche



## Strumenti e modelli operativi

- (1) Il concetto di testimonianza visiva
- (2) La conoscenza come processo di costruzione sociale
- (3) Utilizzo di telefonia mobile
- (4) Costruzione collaborativa dell'attendibilità delle fonti
- (5) Diffusione virale della conoscenza
- (6) Utilizzo di strumenti semplici e obsoleti
- (7) Adozione di una struttura aperta



## Report on Human Rights Violations in Saudi Arabia

Amnesty International pilot for mapping any human rights violations taking place

English (US)

Login

SUBMIT A REPORT

HOME REPORTS SUBMIT A REPORT CONTACT US ABOUT MORE ON SAUDI ARABIA

Amnesty International is looking at using social media mapping as a new tool for gathering reports and information on human rights violations in closed countries such as Saudi Arabia.

FILTERS REPORTS NEWS PICTURES VIDEO ALL

FULL SCREEN MAP



CATEGORY FILTER [HIDE]

- ALL CATEGORIES
- PROTESTS
- ARRESTS OF PROTESTERS AND ACTIVISTS
- KILLING OR INJURIES OF PROTESTERS
- SECURITY-RELATED ARRESTS
- INCOMMUNICADO DETENTION
- TORTURE OR OTHER ILL-TREATMENT
- DEATHS IN CUSTODY
- EXECUTIONS
- UNLAWFUL KILLINGS



រូបភាពលើកយកបញ្ហាសិទ្ធិមតិភាសា



Cambodian Human Rights Portal

English

Home Human Rights Maps Media Directory Publications Laws Blog

Site Search Search

aps



### The Reported Land Conflict cases 2007 to 2011 in Cambodia

According to our research, 223 land disputes have been reported on in the public domain in the last 4 years since 2007. The information presented here is taken from publicly available sources - mostly Khmer and English media reports and reports by non-government organizations - with additional information obtained through field research conducted by the Cambodian Center for Human Rights ("CCHR").

More...

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Ending the Cycle of Impunity for Acid Crimes in Cambodia (14-June-2012 by CCHR)



## Mi Panamá Transparente

Buscar

Inicio Sobre nosotros Incidentes Recibir alertas Envíe su denuncia Contacto

Mi Panamá Transparente es un sitio que permite al ciudadano denunciar incidentes de corrupción, criminalidad y violencia en forma anónima. Somos un grupo de periodistas y organizaciones de la sociedad civil de Panamá interesados en lograr más transparencia gubernamental y obtener mejores políticas públicas en materia de seguridad.

Usted puede enviar su denuncia mediante un chat al número 5638 o llenar el formulario de este sitio.

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We are a non-profit tech company that develops free and open source software for information collection, visualization and interactive mapping.



SwiftRiver  
Data Processing

What is the Ushahidi Platform Manage the River of Information Crowdsourcing in "the cloud"

Watch The Video

GETTING STARTED WITH SWIFT RIVER  
Watch The Video

CROWDMAP

We built the Ushahidi platform as a tool to easily crowdsource information using multiple channels, including SMS, email, Twitter and the web.

SwiftRiver is an open source platform that aims to democratize access to tools for filtering & making sense of real-time information.

When you need to get the Ushahidi platform up in 2 minutes to crowdsourc information, Crowdmap will do it for you. It's our hosted version of the Ushahidi platform.


Mapping data is important for "accountability". The fact that people see their report it is the biggest motivation to engage them.

# Ushahidi/Media tradizionali

I risultati di uno studio condotto dalla Harvard University documentano la maggiore efficacia di Ushahidi rispetto ai media tradizionali:

- Profilo temporale: notizie arrivate prima
- Profilo geografico: area più estesa
- Profilo quantitativo: maggior numero di episodi

Fonte: URL: <http://irevolution.net/2008/10/23/mapping-kenyas-election-violence>



**ReclaimNaija**  
Incident Reporting System

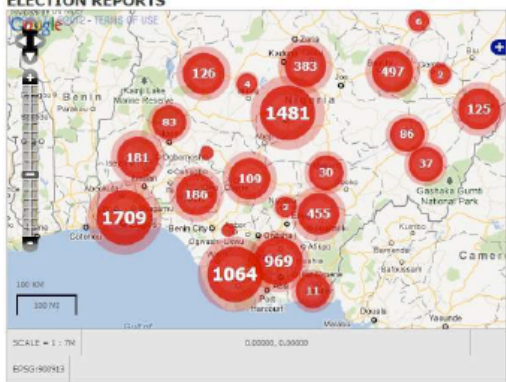
My Vote, My Power!

Click to Submit a Report  
Click To Join ReclaimNaija

Home Reports About Us Blog Governance News Publications Contact Us

FILTERS: REPORTS NEWS PICTURES VIDEO ALL

**ELECTION REPORTS**



CATEGORY FILTER

- All Categories
- PARTY PRIMARIES
- REGISTRATION EXERCISE
- VOTING EXERCISE
- NALJA VOICES
- NALJA ASKS
- ELECTION RESULTS
- FUEL PRICE INCREASE
- POLICE CHECKPOINTS

**How to Report**

Please specify EXACT LOCATION - Ward, Local Government and State

- By sending a text message to 0816662222 or 0812000622
- By Calling 0709662222
- By sending an email to

MEMBERS OF THE LAGOS STATE EXECUTIVE COUNCIL

**Sudan Vote Monitor**  
An Independent Sudan Civil Society Initiative

HOME REPORTS SUBMIT A REPORT GET ALERTS CONTACT ABOUT REFERENDUM RESOURCES

HOW TO HELP BLOG

Reporting for the Referendum is now Open, please send SMS messages to +45809910043  
Reporting is anonymous. Please share this number with your friends!

FILTERS: REPORTS NEWS PICTURES VIDEO ALL



CATEGORY FILTER (4/10)

- ALL CATEGORIES
- حق الوصول للتصويت (VOTING ACCESS)
- اضطرابات (DISTURBANCES)
- عملية التصويت (VOTING PROCESS)
- حملة إقناعية (CAMPAIGNING)
- التصويت (LOGISTICS)
- سجل التصويت (VOTE REGISTER)
- نتائج التصويت (VOTING RESULTS)

OTHER LAYERS (1/10)



# sinsai.info

レポートを地図から探すをクリックすると、そのエリアで投稿されたレポートがご覧になります。



- All Categories
- Announcement
- credible information
- Available services
- lifeline status
- disaster area
- transportation
- goods
- evacuation centre
- rescue request
- non japanese res
- support request
- safety enquiry

# Emergenze umanitarie

YOU ARE ONLY ABLE TO SEE THIS WEBSITE BECAUSE YOUR ARE LOGGED IN AS AN USHAHIDI USER. My Profile

patrick [Logout]

English (US)

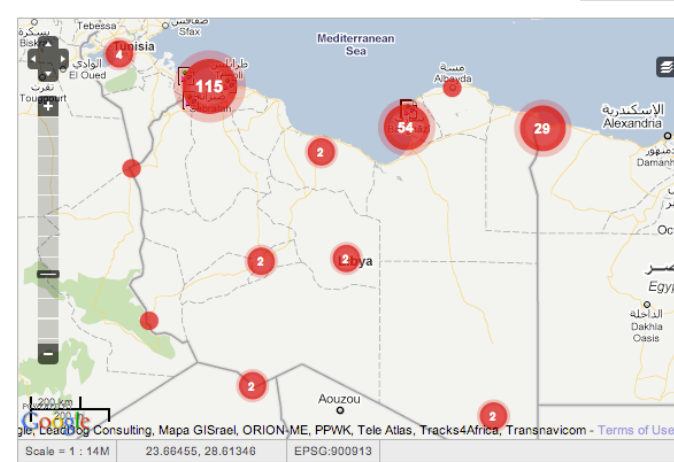
## Libya Crisis Map

Social Media Mapping for Common Operational Datasets

SUBMIT A REPORT

FILTERS → REPORTS NEWS PICTURES VIDEO ALL

VIEW FULL MAP



- ALL CATEGORIES
- MIGRATION
- EMERGENCY TELECOMMUNICATIONS
- HEALTH
- LOGISTICS
- FOOD SECURITY
- SECURITY/THREAT
- SOURCES
- PROTECTION

From: Feb 2011 to Mar 2011

911 Help! Toll: 4636 (toll-free) +44 792 480 2534 | On Digital or Contact with your location and need: Report emergencies and missing persons.

Haiti

The 2010 Earthquake in Haiti

Ushahidi-Haiti @ Tufts UNIVERSITY

Transitioning to Noula.ht

Our local partner, Haiti-company Solutions, has the most up-to-date reports for first responders — please visit their site for the most current data.

SUBMIT INCIDENT

HOME REPORTS SUBMIT INCIDENT GET ALERTS CONTACT US HOW TO HELP ABOUT

FILTERS → REPORTS NEWS PICTURES VIDEO TOOLS

TEMPORAL FILTER

From: Jan 12 2010 to Sep 7 2010

Map of Haiti showing disaster impact with red circles of varying sizes representing the number of reports in different areas. The largest circle is in the north with 941 reports. Other significant circles include 312 in the west and 510 in the south.


ALL CATEGORIES

1. URGENCES | EMERGENCY
2. URGENCES LOGISTICS | VITAL LINES
3. PUBLIC HEALTH
4. INFRASTRUCTURE | SECURITY THREATS
5. INFRASTRUCTURE DAMAGE
6. NATURAL HAZARDS
7. SECOURS | SERVICES AVAILABLE
8. AUTRE | OTHER

How to Report

5822/RedLocal-4636  
5820/Center02001 +44 792 480 2534

# Rospil: trasparenza negli appalti pubblici

 **РосПил** iPhone/iPad Android Windows Phone [Сообщить о сомнительной закупке](#)

**Новости** Госзакупки Результаты Митинг О сайте

Посмотреть над чем сейчас работают юристы РосПила: [Любовь Соболев](#), [Андрей Мищенко](#), [Константин Терехов](#)

Количество жалоб (обращений) в ФАС	91
Количество жалоб (обращений), признанных обоснованными	54
Общая сумма заказов, по которым были пресечены нарушения	40 407 536 066,71
Проверено заказов	231

**«Открытое правительство»**

22 марта координатор проекта «РосПил» Константин Калмыков и юрист Проекта Константин Терехов приняли участие в заседании рабочей группы по подготовке предложений по формированию в России системы «Открытое правительство», которое провел Д.А. Медведев. Основная тема встречи — противодействие коррупции.

Представители Проекта озвучили предложения «РосПила» по борьбе с коррупцией в системе госзаказа. Ранее большая часть этих предложений в виде конкретных поправок была направлена в ведомства, которые занимаются подготовкой нового закона, регулирующего государственные и муниципальные закупки.

**Предложения «РосПила»:**

- наделить общественные объединения правом обращаться в судебные органы в защиту прав и законных интересов неопределенного круга лиц (участников размещения заказа), а также в орган, уполномоченный на рассмотрение жалоб, в защиту прав и законных интересов неопределенного круга лиц (участников размещения заказа) с жалобами на неправомерные действия (бездействие) заказчика, комиссий по осуществлению закупок и их членов, должностного лица контрактной службы заказчика, в том числе на нарушения порядка обоснования осуществления закупки, в частности порядка выбора и обоснования объекта закупки, способа закупки, начальной (максимальной) цены контракта;

**Зачем все это нужно?**

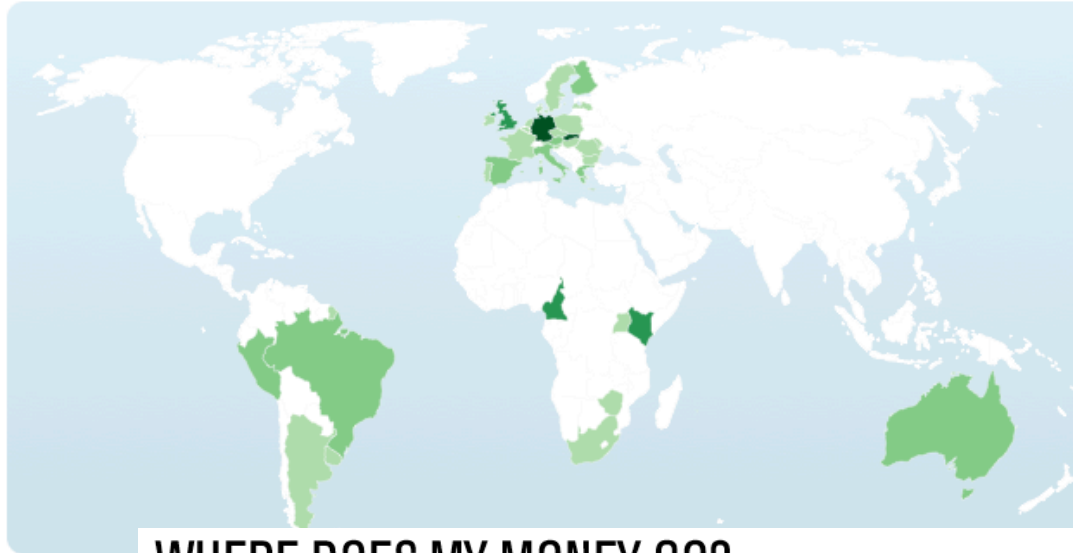
Затем, что пенсионеры, врачи, учителя находятся на грани выживания в то время как жулики у власти покупают очередную виллу, яхту или еще черт знает что.

Это наши деньги.

Это нормальное медицинское обслуживание. Это качественное образование. Это дороги, по которым можно ездить. Это чистые улицы. Это возможность всем нам жить лучше.

**СОСТОЯНИЕ СЧЕТА И РАСХОДЫ**  
Яндекс-кошелек  
**41001859832724** [подробнее »](#)

[Tweet](#) 8,891 [Consigns](#) 13mls [События](#) 13829



# Mapping the money.

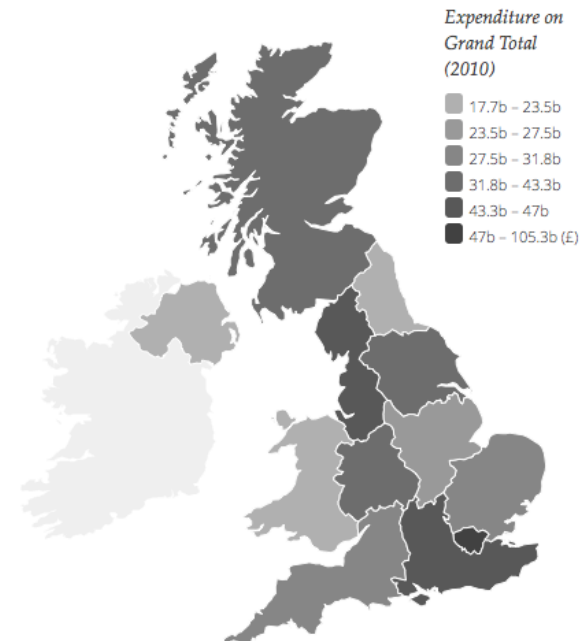
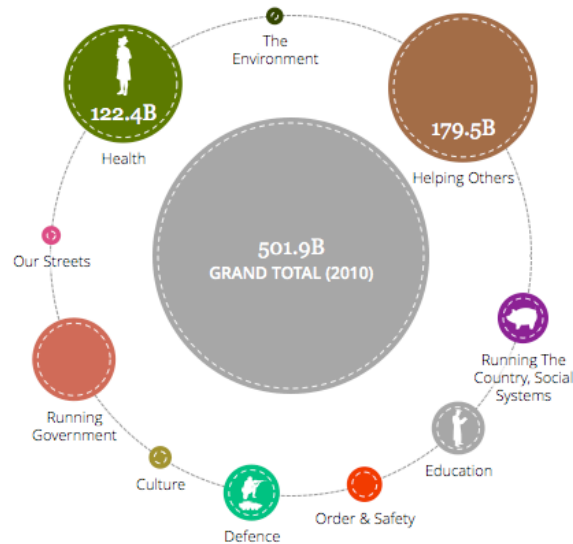
Our aim is to track every government financial transaction across the world and present it in useful and engaging forms for everyone from a school-child to a data geek.

## WHERE DOES MY MONEY GO?

Video Instr *Showing you where your taxes get spent*

Recently, the  
One of the ai

[The Daily Bread](#) [Country & Regional Analysis](#) [Departmental Spending](#) [About](#)





Quale livello di “privacy” (intesa come protezione dell’identità) è garantita agli utenti?

**PROTECT MY  
IDENTITY**



- Ho passato in rassegna i vari siti esaminando *form* e modalità di invio delle segnalazioni/informazioni
- Ho scritto una mail chiedendo se fosse previsto, all’interno dei sistemi deputati al flusso di comunicazione con gli utenti, un meccanismo a garanzia dell’anonimato

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Bill Committees

### Your representative

Find out about your [MP](#) / [MSPs](#) / [MLAs](#)

Enter your UK postcode here:

Go

Read debates they've taken part in, see how they voted, sign up for an email alert, and more.

### What's up

#### What is TheyW

TheyWorkForYou is a free service that lets you find out who your MP is, read debate transcripts, sign up for email alerts, and more.

Dear Alessandro,

We take privacy very seriously, and you can view our privacy policy here: <http://www.theyworkforyou.com/help/#privacy>

Yours,  
Deborah Kerr

—

[www.TheyWorkForYou.com](http://www.TheyWorkForYou.com) is run by mySociety

Project of a registered charity

Donate to help us maintain this site: [www.mysociety.org/donate/](http://www.mysociety.org/donate/)

### What is your privacy policy?

Our privacy policy is very simple:

1. We guarantee we will not sell or distribute any personal information you share with us
2. We will not be sending you unsolicited email
3. We will gladly show you the personal data we store about you in order to run the website.

### What is your cookie policy?

We use cookies to save you from having to repeatedly sign in to the site, and also to remember your postcode. The site will work with cookies disabled, but it won't be as good.



Uncover the market price of corruption

1029942



Search

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I PAID A BRIBE

I DIDN'T PAY A BRIBE

I DIDN'T HAVE TO PAY A BRIBE

I DON'T WANT TO PAY A BRIBE

ALL REPORTS

IN THE NEWS TODAY

**1 MILLION VISITORS**  
1 MILLION VOICES AGAINST CORRUPTION  
Read more  Click to watch

Dear Alessandro,

Thank you for your interest in IPaidABrIBE.Com.

Here is the response to your question:

We don't require registration and user information to report bribe stories. The platform discourages adding names of anybody involved and of the reporter. We also use a software to screen out any names given, though there are times when some still creep in. The IP addresses of bribe reporters are also flushed out.

I hope the above information provides the clarity you were seeking.

Sincerely

Babina Roshan

Team- IPaidABrIBE.Com

Home > Post a Report

Select City  Date  Enter Amount

Select category \*

Enter title of your story  
Make the title creative, clear, no less than 5 words and no more than 20 words.

Please Write your story

I Agree With the Privacy Policy \*

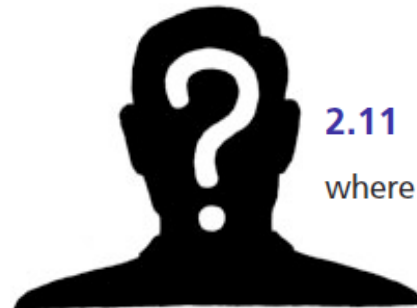


What code is in the image? \*  
  
Enter the characters shown in the image.



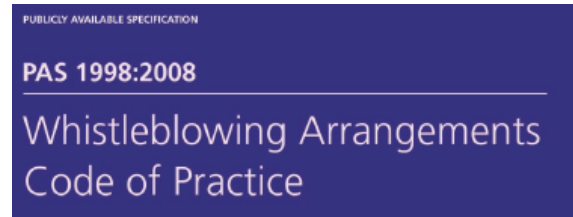
# Anonymity vs Confidentiality

- Anonymity

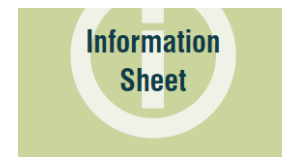


## 2.11 anonymity

where the employee does not identify him or herself at any stage to anyone



- Confidentiality



## PROTECTION OF WHISTLEBLOWERS PRACTICAL ALTERNATIVES TO CONFIDENTIALITY

### Confidentiality: good in theory

The long held and widespread view has been that the best protection that can be provided for a whistleblower is confidentiality. This is often the first thing whistleblowers

### Confidentiality: problems in practice

The issue of confidentiality for whistleblowers is a particularly vexed question. In practice two main problems arise with expecting confidentiality to protect a whistleblower from retaliation.

# I “problemi in pratica” in relazione alla scoperta dell'identità

- Errori umani
- Indiscrezioni e pettegolezzi
- Riconoscimento vocale
- Perizie grafologiche (per le lettere anonime)
- Trace back delle e-mail anonime
- Investigatori privati (tecniche classiche e informatiche)
- Impiego di tecniche avanzate di computer forensics
- Sorveglianza e censura elettronica
- Mancata indipendenza nel soggetto deputato a “filtrare” l'identità



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- Mancata indipendenza nel soggetto deputato a “filtrare” l'identità
- Macchina della...





# ...verità!!!



★ POLITICS NOW ★

## Intelligence agencies weigh new polygraph question to prevent leaks



Comments

4

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14



James R. Clapper, Director of the National Intelligence Agency, talks with guests during a luncheon hosted by U.S.

...CIA officer Aldrich Ames, one of the most notorious turncoats in the agency's history, passed polygraph exams even as he was selling information to the Soviet Union that led to the deaths of CIA informants (!!!)

# Le possibili minacce



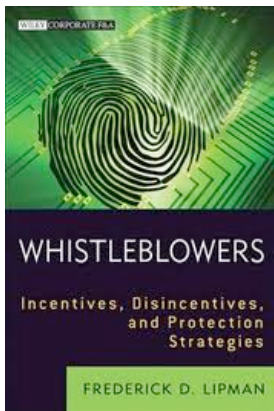
- Vita umana
- Ripercussioni nella sfera affettiva e personale
- Stress e problemi psicologici
- Emarginazione sociale
- Discriminazione
- Licenziamento, *mobbing*, rischio carriera lavorativa

# Studi sugli effetti del WB anonimo



- **“2011 Corporate Governance and Compliance Hotline Benchmarking Report”**, an annual statistical study of compliance hotline-related activity for the past five years by The Network Inc. (a leading provider of governance, risk and compliance)
  - Anonymity: While trends show an increase in anonymity over the past five years, the rate for 2009 and 2010 is evenly divided at 50 percent.
  - Prior Management Notification and Anonymity: Year-to-year, the number of participants choosing to remain anonymous when not previously reporting the incident remained virtually unchanged (79 percent in 2010), following a significant increase prior to 2009.
- **“Setting the Right Incentives for Whistleblowers”** by Maarten De Schepper (European Master in Law and Economics 2008-2009)
  - ...An option is permit whistleblowers to remain completely anonymous.
- **“Effects of Anonymous Whistle-Blowing and Perceived Reputation Threats on Investigations of Whistle-Blowing Allegations”** by James E. Hunton (Bentley University - Department of Accountancy; Erasmus University 2010) e Jacob M. Rose
  - ...the participating audit committee members attributed lower credibility and allocated fewer investigatory resources when the whistle-blowing report was received through an anonymous versus non-anonymous channel.





# Problemi con i sistemi correnti di whistleblower

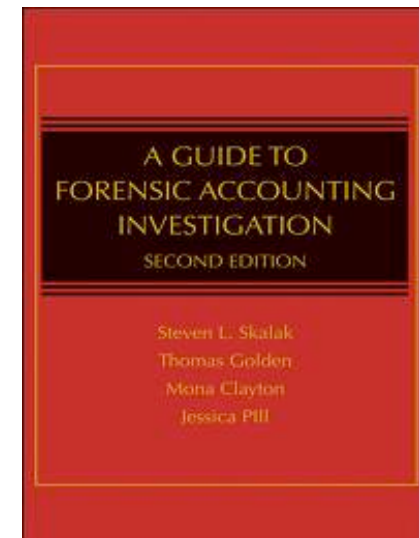
- I vertici tollerano ma non incoraggiano i whistleblower
- Non ci sono ricompense o riconoscimenti significativi per legittimare i whistleblower
- **Il sistema non garantisce l'anonimato**
- **L'incapacità di comunicare con i risultati anonimi dei whistleblower impediscono di indagare a fondo le informazioni anonime**
- Il sistema non è ben pubblicizzato
- Mancanza di indipendenza degli organi deputati alle investigazioni
- Le motivazioni e la personalità dei whistleblower

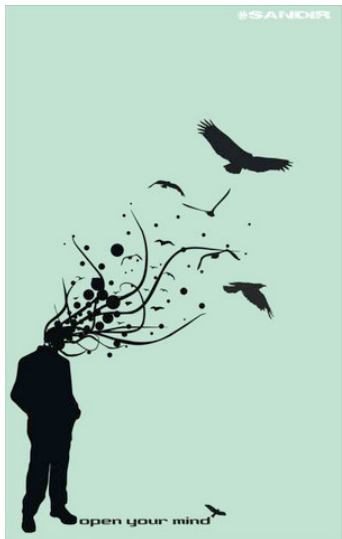


*F. Lipman (Association of Audit Committee Members, Inc.)*

# Chap. 8: *Anonymous Communications*

- *One of the dangers of ignoring an anonymous tip is that a situation that can be satisfactorily addressed with prompt action at lower level or locally within the company may become elevated to higher levels or third parties and regulatory bodies outside the company because the whistle-blower believes the communication has been shunted aside*





# Open Data, Open Government... **Open Whistleblowing!**

- Apertura sociale e culturale (basta connotazioni negative!)
- Apertura legislativa a efficaci strategie di protezione
- Apertura all'anonimato
- Apertura a sistemi di comunicazione tecnologici basati su *software* aperto e libero
- Sinergia tra Open Data e Open Whistleblowing (l'uno può alimentare l'altro)
- Open Whistleblowing a supporto dell'Open Government come efficace strumento di controllo sul suo operato





e-mail: [alessandro@rodolfi.org](mailto:alessandro@rodolfi.org)



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